

Privacy Policy

General Provisions

This Privacy Policy of More Music Limited Liability Partnership (hereinafter referred to as “the Company”) is developed for the Company's website at <https://momu.kz/> (hereinafter referred to as the “Privacy Policy”) and applies to all information, including personal data of the Users of the Website according to the provisions of the law of the Republic of Kazakhstan *On Personal Data and Its Protection*, which the Company receives concerning the User during his/her use of the Website.

This Policy defines the procedure for processing personal data and measures to ensure the security of personal data by the Company in order to protect the rights and freedoms of the User when processing his/her personal data, including the protection of privacy rights.

The User of the Website shall read this Policy before filling in a request for a music license. Filling in the request shall mean consent to the processing of personal data.

1. User Personal Information

1.1. Within this Policy, "User Personal Information" refers to:

1.1.1. Personal data which the User (a subject of personal data processing) provides freely, of his/her own free will and in his/her own interest when sending an electronic request for cooperation with the Company, as well as in the process of using the Website.

The User Personal Information (personal data) processed by the Company when processing Users' requests includes:

- User's last name, first name (patronymic);
- User's mobile phone number;
- User's email address (e-mail).

1.1.2. Data that is automatically transmitted to the Company in the process of using the Website, including cookies and information about the User's device.

1.2. This Policy is applicable only to the relations arising between the Users of the Website and the Company. The Company shall not be liable for the processing of Users' personal data by third parties, whose websites or other electronic resources the User can access through links available on the Website. Such data transferred by Users to third parties shall be processed as determined by third parties.

1.3. Before using the Website, the User expresses Consent to the processing of his/her personal data specified in Clause 1.1.1 of this Policy, which includes the following methods of processing: collection, recording, systematization, accumulation, storage, clarification, deletion, and destruction of their personal data.

1.4. Consent to the processing of the User's personal data shall be given for a period necessary to achieve the purposes of processing as specified in Clause 2.1 of this Policy. When the timeframe for processing expires or the User withdraws his/her consent, personal data shall be destructed (by erasing it from the servers).

1.5 The Company does not collect data to compile a "portrait" of the User to the extent that may significantly affect the rights and freedoms of Users, nor does it collect information that belongs to a special or biometric category of personal data.

2. Purposes of Collection and Processing of User Personal Information

2.1. Processing of Users' personal data is carried out for the purpose of providing the Company's services, information about which is available on the Website, namely for the purposes of:

- receiving and considering requests for cooperation with the Company using the form on the Website;
- giving/receiving feedback to/from the User, including sending notifications, requests, and processing of the Users' applications and requests;
- improving the quality of the Company's services and the Website;
- providing the User with effective customer support;
- improving and enhancing the stability and usability of the Website as well as for developing new services based on the Users' feedback received by the Company;
- conducting statistical and other research based on the Users' personal data;
- marketing and promoting goods, work and services on the market through direct contacts with potential consumers using means of communication;
- providing other information.

3. Terms of Processing User Personal Information and Its Transfer to Third Parties

3.1. The security of personal data processed by the Company is ensured by the implementation of legal, organizational and technical measures necessary to comply with the requirements of the laws on personal data protection, as well as applicable international standards.

3.2. The Company ensures the confidentiality of personal information and implements all organizational and technical measures against unauthorized access to information, accidental or unlawful destruction, loss, alteration, unfair use, disclosure or access, as well as other illegal forms of processing.

3.3. The Company has the right to transfer the User Personal Information to third parties for the purposes specified in Clause 2.1 of this Policy, including if the transfer is necessary for the User to use a specific service of the Company or to perform a specific agreement or contract concluded with the User. Such third parties include:

- partners of the Company located in the territory of Kazakhstan, as well as in countries that provide an adequate level of protection of Users' personal data;
- other third parties to whom data transfer may be necessary to ensure compliance with the laws of the Republic of Kazakhstan (in the event of data transfer to the authorized governmental bodies of the Republic of Kazakhstan).

4. Amendments to the Privacy Policy

4.1. The Company has the right to make changes to this Privacy Policy. When changes are made, the date of the latest update shall be indicated in the updated version. The new version of the Policy shall come into effect upon its publication unless otherwise provided by the new version of the Policy. The current version of the Privacy Policy is available to the User on the Company's Website at <https://momu.kz/>.

5. Feedback. Questions and Suggestions

Users can submit any suggestions or questions regarding this Privacy Policy to the support service at info@momu.kz.

6. Cookies Policy

This Cookies Policy (hereinafter referred to as “the Cookies Policy”) has been developed in relation to cookies used on the Website of More Music Limited Liability Partnership at <https://momu.kz/>.

By accepting the Cookies Policy, the User confirms that he/she has read and agreed to all the terms and conditions thereof.

The User consents to the processing of information when visiting any of the pages of the Website.

What are cookies?

Cookies are text files or fragments of pieces of information that may be stored by your computer, phone or other device when you visit the Website.

A cookie is created by the Website and stored by a web browser on the computer or other device used when visiting the Website. After the web browser saves the files, information about them may be sent back to the Website when the web browser opens a page of the Website in order to identify the User (your web browser).

Types of cookies

Temporary (session): cookies that are deleted after the User closes the web browser.

Persistent: cookies that remain in the device's memory until they are deleted by the User or until their storage period expires.

Purposes of using cookies

The Company uses cookies to:

- simplify the use of the Website and enhance its efficiency, and take into account User preferences;
- obtain information on how the User accessed the Website (e.g., using a hyperlink from the Company's partners). The information may be transmitted from the Website to the User's web browser and vice versa;
- collect statistical data, detect frauds and protect against frauds and other threats in order to ensure the security of the Website Users.

How to decline cookies (delete cookies)

Most web browsers are set to automatically use cookies. Users can independently change the settings of their web browser, including when receiving notifications before sending and receiving cookies. Users can completely block the use of cookies by the web browser.

Please note that the block of cookies by the User may cause malfunctions of the Website, decrease its performance and limit its functions. Therefore, the Company recommends allowing cookies with User selected settings.

Additional text:

Long-term relationships with clients and partners are our top priority. We collaborate with the largest international companies, the list of which continues to grow. Our team is always open to new ideas and projects.